



Nondiscrimination and Accessibility Requirements Notice

Prince George's County Health Connect complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Prince George's County Health Connect does not exclude people or treat them differently, because of race, color, national origin, age, disability or sex.

Prince George's County Health Connect:

- Provides free auxiliary aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, contact Quality Assurance and Compliance Division on 301-909-2100 and advise what accommodations you need.

If you believe Prince George's County Health Connect has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance in writing by mail or email with Christy Lewis, Assistant Director of Quality Assurance and Compliance Division, or designee. If you need help filing a grievance, Ms. Lewis, or designee, will be available to help you. Ms. Lewis's contact info is below:

Christy Lewis
Assistant Director of Quality Assurance and Compliance
Phone: 301-909 2100
Fax: 301-909-7100
MD Relay TTY: 7-1-1 or 800-735-2258
Email: PGCDSS.CivilRights@maryland.gov
Mail: 805 Brightseat Road, Landover, Maryland 20785

You also may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201; 1-800-868-1019 ; 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.